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PATENT
Attorney Docket No.: 021756-011900US
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TOWNSEND and TOWNSEND and CREW LLP

By: /Sara B. McPeak/

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Joan C. Teng

Application No.: 09/998,910

Filed: November 30, 2001

For: TEMPLATE BASED WORKFLOW
DEFINITION

Customer No.: 51206

Confirmation No. 4169

Examiner: Blair, Douglas B

Art Unit: 2142

AMENDMENT

Via EFS-Web

Mail Stop Amendment

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed September 27, 2006, please enter the
following remarks and amendments:

Amendments to the Claims are reflected in a listing of claims, which begins on page 2 of this
paper.

Remarks/Arguments begin on page 13 of this paper.